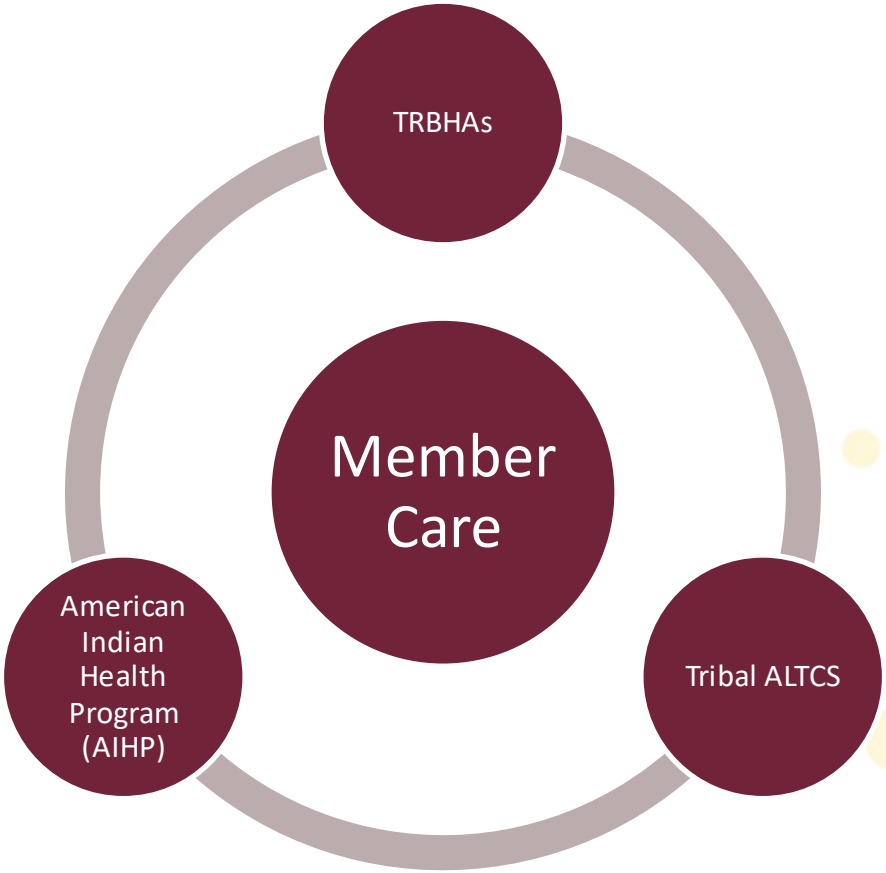
AHCCCS
Arizona Health Care Cost Containment System

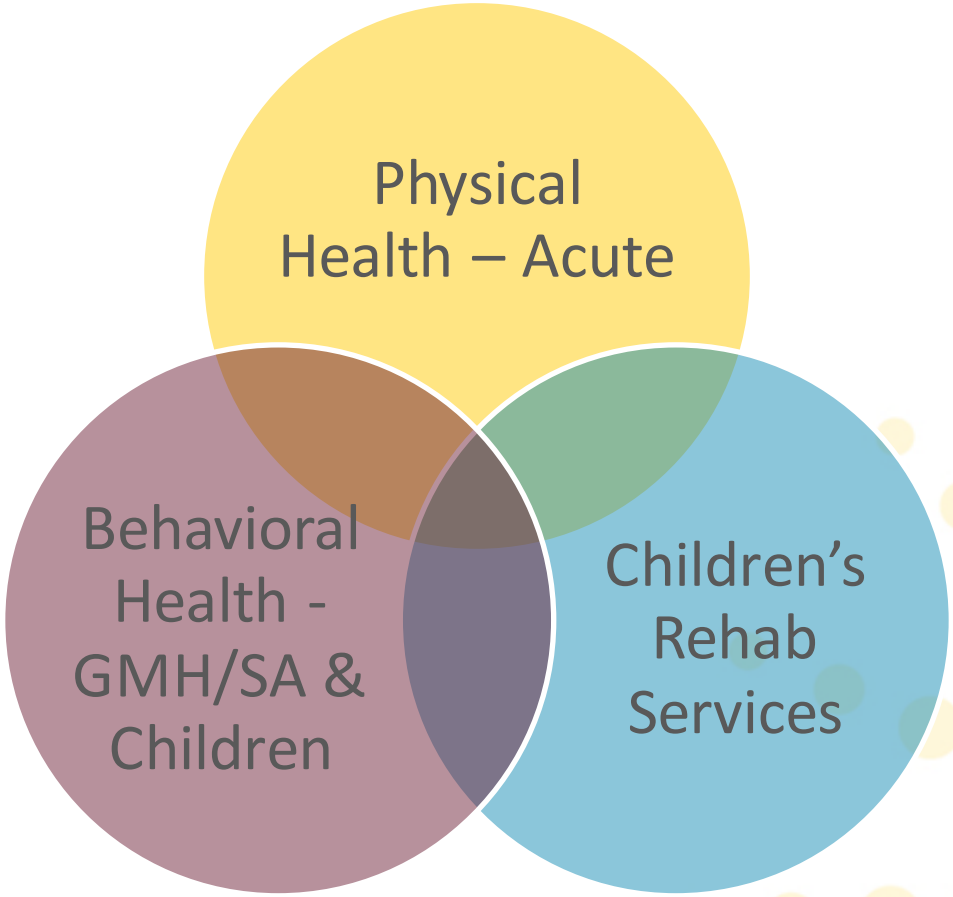
# Care Management Systems

## AHCCCS Division of Fee-For-Service Management (DFSM)

# DFSM Care Management Systems

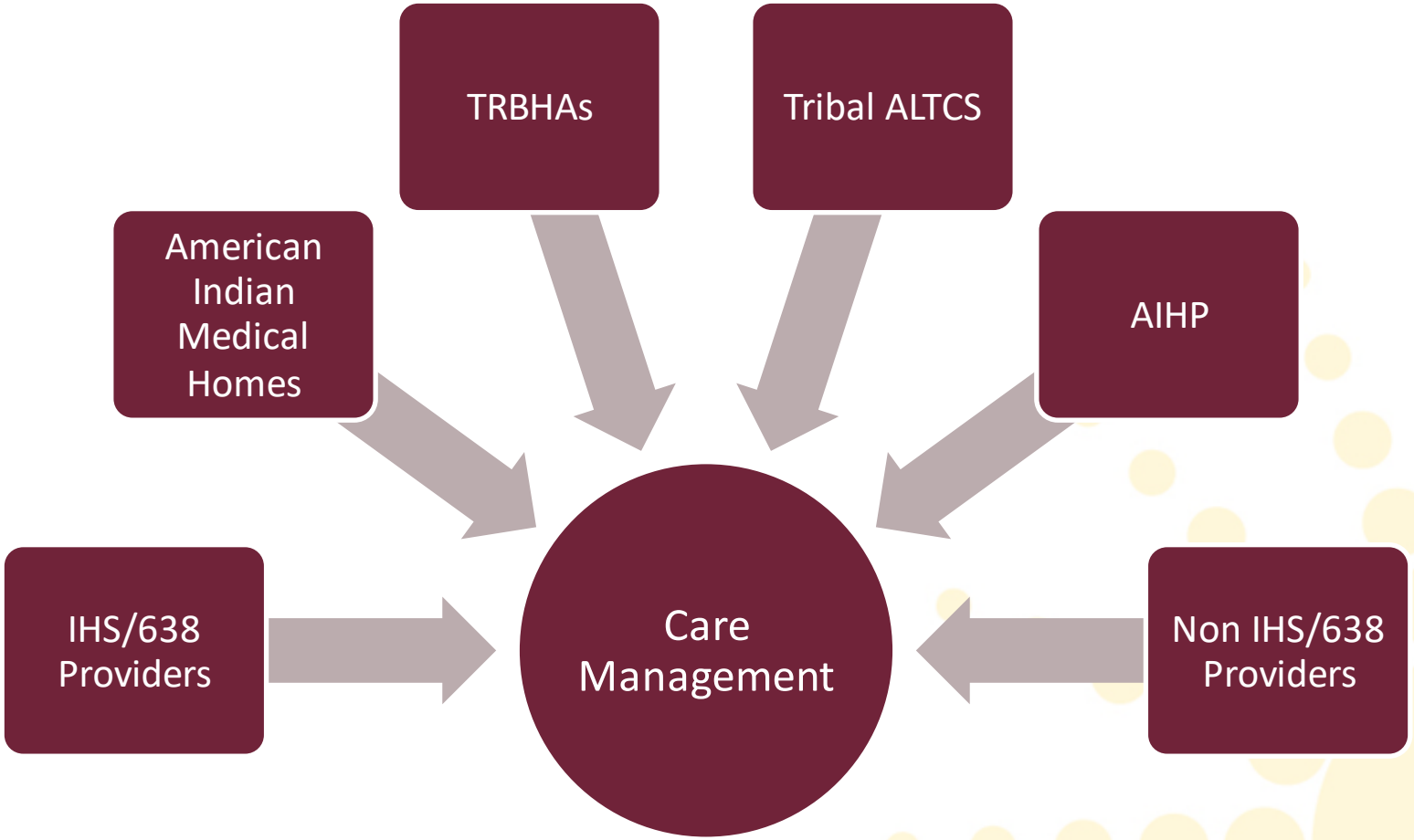


# American Indian Health Program Effective 10/1/18



# Clinical Administration

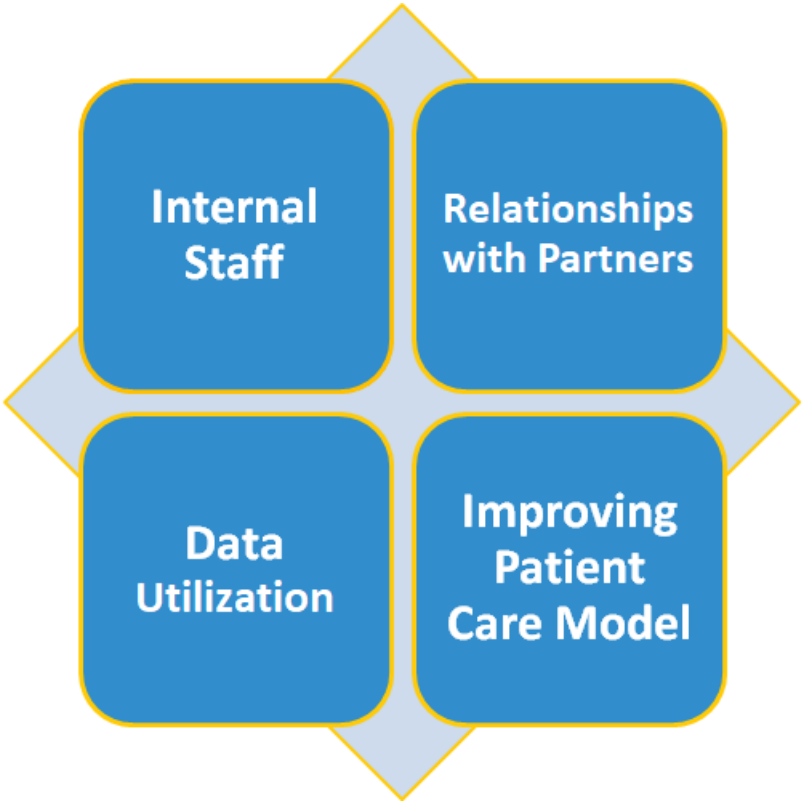
# Partners in Care Management



# Integrated Services Priorities

- Identify, create and support care coordination opportunities within the Indian Health Services and Tribal 638 health care delivery system to improve member health outcomes
- Care Coordination Strategies:
  - High Needs High Cost (HNHC) Care Coordination
  - American Indian Medical Home (AIMH) Program

# HNHC Care Coordination: Four Strategic Areas of Focus

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# HNHC Care Coordination

- Ensure that regional partnerships are convened with the appropriate hospital system, IHS/638 facility and/or TRBHA or RBHA

- Improving information sharing capabilities thru partnerships
  - Facilitate monthly staffings with approximately 15 different stakeholders

# HNHC Care Coordination Activities

- HIE notifications that inform on patient ED visits, inpatient stays and hospital discharges
- Coordinate with TRBHA/RBHA to identify, select, and monitor members for HNHC inclusion
- Internally automate regularly used claims and encounter data reports
- Update member's care plan with claims and encounter data, and member demographics
- Identify members to include in the preferred pharmacy

# American Indian Medical Home (AIMH) Program

- AIMH initiative aligns with:
  - State-wide focus on integrated care, health information exchange, and care coordination
  - National IHS efforts to advance Patient Centered Medical Homes through the IHS Improving Patient Care (IPC) program
  - Coordinating care with IHS/Tribal 638 facilities
- Concept of PCCM and PMPM strategy as an AIMH brought to fruition thru efforts of a Tribal Workgroup

# AIHP Service Tier and Reimbursement Levels

# Integrated Services and AIMHs

- Oversight of the AIMHs
- Supports AIMHs efforts of care coordination for its members:
  - Able to produce and share reports on utilization for enrolled members
- Provide technical assistance as needed
- As of July 2, 2018
  - 2 AIMHS – PIMC and Chinle Comprehensive Health Care
    - Tier Level 2, IPC Attestation
- Goal of 8 AIMHs for SFY 2019

# DFSM Care Management Systems Care Coordination Summary

- TRBHA CM coordination/oversight
- Tribal ALTCS CM coordination/oversight
- AIHP Clinical coordination/oversight
  - HN/HC
  - AIMHs
  - GMHSA and CRS Integration 10/1/18

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# Questions?

# Thank You.